

GENERAL INSTRUCTIONS TO BIDDERS

The bidders are requested to familiarize themselves with the use of the e-Tendering portal of Government of Maharashtra well in advance.

To view- Tender Notice, Detailed Time Schedule, Tender Document for this Tender and subsequently purchase the Tender Document and its supporting documents, kindly visit following e-Tendering website of Government of India: <https://mahatenders.gov.in>

The Contractors participating first time for e-Tenders on GoM e-tendering portal will have to complete the Online Registration Process for the e-Tendering portal. A link for enrolment of new bidders has been provided on <https://mahatenders.gov.in/nicgep/app?page=BiddersManualKit&service=page>

All bidders interested in participating in the online e-Tendering process are required to procure Digital e-Token having 2 certificates inside it, one for Signing/Verification purpose and another for Encryption/Decryption purpose. The tender should be prepared & submitted online using individual's Digital e-Token.

e-Tendering Tool Kit for Bidders (detailed Help documents, designed for bidders) has been provided on e-Tendering website in order to guide them through different stages involved during e-Tendering such as online procedure for Tender Document, Bid Preparation, Bid Submission.

(<https://mahatenders.gov.in/nicgep/app?page=DSCInfo&service=page>)

Similarly, Bidders will have to pay Earnest Money Deposit through online modes of payment only. This payment will not be accepted by the department modes such as Cash, Cheque or Demand Draft.

Bidders who are using SB MOPS other banks Internet Banking are requested to make online payment four days in advance.

For online Payment related issues, Kindly send email with Bank Reference Number to this email ID merchant@sbi.co.in. You may also contact 022-27560149 for clarifications.

If any assistance is required regarding e-Tendering (registration/upload/download) please contact GoM e-Tendering Help Desk

For any technical related queries please call at 24 x 7 Help Desk Number

0120-4200462, 0120-4001002, 0120-4001005, 0120-6277787.

International Bidders are requested to prefix 91 as country code.

Note- Bidders are requested to kindly mention the URL of the Portal and Tender Id in the subject while emailing any issue along with the Contact details. For any issues/ clarifications relating to the tender(s) published kindly contact the respective Tender Inviting Authority.

Tel : 0120-4200462, 0120-4001002, 0120-4001005, 0120-6277787.

E-Mail : support-eproc[at]nic[dot]in